

Getting Started with Passfaces

Getting Started with Passfaces assures a solid foundation upon which to begin implementation. Our specialists provide an overview of the product, review installation procedures, help to configure your system, help with customization, and more. Service include:

Installation

- Product installation guidance
- Product review for the implementation team
- Operating system and updates review

Administration

- System Administrator training
- Face library plan review and faces assignment
- Documentation review

Configuration

- Review network topology
- Review authentication platform
- Discuss Web Server installation and configuration
- Review user and group security policy settings

Integration

- Discuss external interface requirements
- Discuss proposed development method and technology
- Review existing password management systems
- Discuss potential malware defense enhancements

Customization

- Identify anticipated Web page modifications or additions
- Identify customization skill set requirements
- Review proposed enrollment or logon customizations

Implementation

- Discuss face libraries
- Review planned system environment
- Discuss critical areas
- Review support plans

Integration Quick Start

Integration Quick Start features a detailed review of the SDK, existing or planned application, and your operational environment. We will discuss integration strategies, review critical areas, and review of your integration schedule. Installation quick start includes the following:

Detailed SDK Review

- Review SDK components
- In depth discussion on clients and parameters
- Ensure proper documentation is available

Review existing/planned application

- Review existing/planned authentication platform
- Discuss implementation technology

Review operational environment

- Review OS and Web Server's
- Review planned network environment
- Discuss planned client interface(s)

Discuss integration strategies

- Components availability
- Development team skill sets

Discuss potential problem areas

- Understanding of Passfaces functionality and capability
- Required components in place

Review integration schedule

- Timeframes vs. design and capabilities
- Testing schedule and time requirements
- Dependencies on external development efforts

Transition Assessment

The Transition Assessment is a detailed review of hardware sizing and configuration, component versions and compatibility, administration strategy, user interface, and overall system security plan. Our detailed assessment addresses the following:

Hardware Sizing and Configuration

- Hardware redundancy and failover plan
- Hardware vs. anticipated transaction load
- Network documentation

Component Versions and Compatibility

- Passfaces supported version
- Up to date Operating System
- Passfaces compatibility with other software
- Compatibility with the latest versions of supported browsers

Administration Strategy

- System Administrator designation and training
- Passfaces assignment strategy verification
- Faces libraries
- Initial enrollment and change scripts verification
- Definition of Passfaces expiration policies

User Interface

- Client implementation tested with supported browsers
- User rollout plan testing
- Tested with all connection modes including dial-up

System Security Plan

- System vulnerability test
- System audit implementation and verification
- Account lock-out policy testing
- Password complexity rules testing

System Support Plan

- External access available to facilitate remote support
- Testing with Passfaces Technical Support
- Problem reporting plan verification